WEATHER ALERT

INCIDENT: Flooding, Queensland, Australia

TIME & DATE: December 2010 – 5 January 2011

Overview:
Tropical Cyclone Tasha has caused torrential rain to hit the east coast of Queensland causing widespread flooding in southern and central areas of the state.

Further heavy rain is forecast with the floodwaters expected to rise further and reach record levels.

Thousands of people have been forced to evacuate their homes, with more than 20 towns and over 200,000 people affected. Local mines and the agricultural sector have also been hit.

Areas affected:
Much of central and southern Queensland including Rockhampton, Bundaberg and Dalby.

Residents from Bundaberg, Dalby Warwick and Chinchilla are now starting to return home.

The St. George area is preparing for significant flooding this week.

Crawford's Response:
Crawford & Company has nine offices within Queensland with broad capacity to handle claims arising from these conditions.

New instructions can be sent directly to each local office or into **brisbane@crawco.com.au**. For out of hours assistance, please contact **1300 135 790**

So far, we have seen only a small increase in claims and there is no immediate impact to services. All offices continue to operate as normal and our focus is firmly on the maintenance of service standards whilst continually monitoring intake to ensure any volumes are dealt with efficiently. All areas of the business remain at a state of readiness to respond to these events.

Contact:

Should you have claims which require our attention or need more information relevant to this catastrophe, please contact any of the personnel shown below:

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Peter O'Donoghue
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We continue to fully coordinate our response to this situation and will keep you appraised as appropriate with regular communication.