

**CRD.A** **CRD.B**  
**LISTED** **LISTED**  
**NYSE** **NYSE**



**FOR IMMEDIATE RELEASE**

For more information contact:  
Lynn Cufley +44 (0) 207 265 4067  
[lynn.cufley@crawlco.co.uk](mailto:lynn.cufley@crawlco.co.uk)

**December 20, 2012**

## **Crawford UK Global Technical Services<sup>®</sup> Expands Environmental Claims Capability; David Waller to Lead**

**London** – Crawford UK Global Technical Services has significantly enhanced its capability in large claims with the appointment of David Waller as Head of Environmental Adjusting.

David started his career as a general loss adjuster in 1984, and then worked as a commercial claims and legal liability specialist before focusing exclusively on the investigation and handling of environmental claims since 2000.

Sarah Civil, Managing Director of Global Technical Services UK, noted that “Demand from clients is strong in this regard and David’s appointment has been well received. We have potential environmental and contamination issues on most claims, particularly on larger commercial losses. David’s recruitment will supplement existing services within Major Loss and across all Crawford teams but will also provide a solution for specialist Environmental Impairment Liability Underwriters throughout the UK and internationally.”

Sarah went on to say “The appointment of an experienced adjuster such as David Waller sends a clear signal to the market that Crawford GTS<sup>®</sup> is committed to building capability for every conceivable exposure that our insurance and reinsurance clients may have, and we intend to continue adding resources to our environmental adjusting services.”

**MORE**

**Page 2...Crawford Global Technical Services® Expands Environmental Claims Capability;  
David Waller to Lead**

David's experience involves overseas postings in Southern Africa and the handling of both first and third-party environmental incidents such as: oil and chemical spills; issues arising from major fires and explosions including extinguishment water pollution; major fisheries incidents; watercourse, coastal and groundwater (including public drinking water supply problems); agricultural contamination; landfill gas nuisance and other potentially high-value class action cases; asbestos contamination problems and issues associated with impact to protected habitats and species involving environmental regulators.

- End -

**Notes to News Editor:**

Based in Atlanta, GA., Crawford & Company ([www.crawfordandcompany.com](http://www.crawfordandcompany.com)) is the world's largest independent provider of claims management solutions to the risk management and insurance industry as well as self-insured entities, with an expansive global network serving clients in more than 70 countries. The Crawford System of Claims Solutions<sup>SM</sup> offers comprehensive, integrated claims services, business process outsourcing and consulting services for major product lines including property and casualty claims management, workers compensation claims and medical management, and legal settlement administration. The Company's shares are traded on the NYSE under the symbols CRDA and CRDB.

