

CRD.A **CRD.B**
LISTED **LISTED**
NYSE **NYSE**



FOR IMMEDIATE RELEASE

For more information contact:
Lynn Cufley +44 (0) 207 265 4067
lynn.cufley@crawco.co.uk

3 February 2014

**Crawford & Company accredited to provide
Lloyd's Volume Claims Service**

UK – Crawford & Company was chosen by Lloyd's of London as one of two approved Volume Claims Service providers in July 2012 and has now been accredited to provide services.

The Volume Claims Service was introduced by Lloyd's as part of its Claims Transformation Programme to provide a market wide, cost effective and outsourced service for handling low value, high volume claims across all classes of business.

Clive Nicholls, Senior Vice President, Global Markets, explained: "The Volume Claims Service (VCS) is now live and Crawford, as an accredited provider, is ready to start transforming claims handling for low value, high volume claims from that date.

Clive added "We believe that it is our job to settle VCS claims as quickly as possible without sacrificing technical or reserving accuracy. Our goal is simple; to provide a consistently high service that enhances the experience of the customer."

As well as ensuring that the key criteria of the service are met, VCS will benefit from access to our experts around the world, our marine and aviation experts based in London and our dedicated claims management centre for accident & health, property and casualty claims.

- End -

Notes to News Editor:

Based in Atlanta, Ga., Crawford & Company (www.crawfordandcompany.com) is the world's largest independent provider of claims management solutions to the risk management and insurance industry as well as self-insured entities, with an expansive global network serving clients in more than 70 countries. The Crawford System of Claims Solutions® offers comprehensive, integrated claims services, business process outsourcing and consulting services for major product lines including property and casualty claims management, workers compensation claims and medical management, and legal settlement administration. The Company's shares are traded on the NYSE under the symbols CRDA and CRDB.

