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Crawford® Appoints New Chief Executive Officer for Asia

Phillip Fong takes on new role

LONDON (Dec. 23, 2015) – Crawford & Company® announces the appointment of Phillip Fong to the role of chief executive officer, Asia.

Fong will report to Andrew Bart, CEO—Asia Pacific, and also retains his responsibility as country manager of Crawford Singapore.

“As one of the most-respected claims professionals in the Asian market with more than 35 years of industry experience, Phillip is ideally placed to lead our team,” said Bart. “Phillip spent more than two decades running our Malaysian operation and was responsible for our Global Markets operation in Asia for eight years, a role that expanded to his handling Singapore in the summer of 2015. Asia Pacific continues to be a key strategic operation for Crawford as a global company, and we are delighted to have someone with his credentials to help us take the business forward.”

Fong has an impressive track record managing and growing claims adjusting operations. He is an Associate of the Chartered Insurance Institute, and of the Malaysian Insurance Institute; and is also a Fellow of the Chartered Institute of Loss Adjusters.

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About Crawford

Based in Atlanta, Ga., Crawford & Company (www.crawfordandcompany.com) is the world's largest independent provider of claims management solutions to the risk management and insurance industry as well as self-insured entities, with an expansive global network serving clients in more than 70 countries. The Crawford Solution™ offers comprehensive, integrated claims services, business process outsourcing and consulting services for major product lines including property and casualty claims management, workers compensation claims and medical management, and legal settlement administration. The Company's shares are traded on the NYSE under the symbols CRDA and CRDB.



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