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## Crawford® UK Appoints New Financial Lines Expert

*Rowena Byrne-Jones Focuses on Complex, High-Value Claims against an Industry Backdrop of Growing Regulatory Action and Tightening Legislation*

**LONDON (Jan. 19, 2016)** – Crawford & Company® has appointed Rowena Byrne-Jones as a director of Casualty Specialist Risks. Byrne-Jones is regularly involved in multi-million pound losses involving multiple claimants, often in the glare of media attention; and has a strong reputation in the market.

She reports to John Buckle, liability managing director for the UK, and will work closely with experts in Crawford's recently launched European financial lines claims service.

"We're delighted to welcome Rowena to Crawford & Company," said Clive Nicholls, chief executive officer, UK & Ireland. "Her strengths were well-known to us, and clients will benefit from her expertise in dealing with claims across a variety of business classes that include professional risks, cyber, product liability, recall and financial institutions."

"This was an excellent opportunity to become part of the Crawford team," said Byrne-Jones. "The business has an extensive reach with a strong client base, and I look forward to applying my skills and tackling major, complex claims on behalf of primary and excess-layer clients."

The Crawford European financial lines service includes highly skilled lawyers, accountants and engineers with expertise that has been built up over many years. The financial lines service offers extensive experience in multi-insurer, multi-layer, reinsured and captive-led covers across the UK and Europe. Claims of any size or complexity are handled by this recently launched service.

## About Crawford®

Based in Atlanta, Ga., Crawford & Company ([www.crawfordandcompany.com](http://www.crawfordandcompany.com)) is the world's largest independent provider of claims management solutions to the risk management and insurance industry as well as self-insured entities, with an expansive global network serving clients in more than 70 countries. The Crawford Solution™ offers comprehensive, integrated claims services, business process outsourcing and consulting services for major product lines including property and casualty claims management, workers compensation claims and medical management, and legal settlement administration. The Company's shares are traded on the NYSE under the symbols CRD-A and CRD-B.



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