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Crawford & Company® Provides Cyber Incident Response Platform to Chubb Clients

LONDON (March 04, 2016) – Crawford® has cemented its position as a leading crisis management company by launching a new partnership with Chubb to deliver cyber enterprise response management capabilities.

Chubb's clients will receive a single point of contact and a 24/7 incident response platform to report cyber incidents. Crawford's qualified incident managers will help insureds navigate through the complexities of a cyber incident from start to finish, offering access to a global network of crisis management service providers.

The platform will be available to current and future policyholders who purchase cyber cover through Chubb in Europe. It is designed to meet the needs of a wide range of international and domestic organisations across Europe, including both larger and middle-market companies in Continental Europe, the UK and Ireland.

Douglas Mower, Crawford vice president & innovation director, Europe, Middle East, Africa & Asia Pacific, said, “We are delighted to announce this new partnership with Chubb, a globally recognised brand in the corporate insurance sector. The outputs of our cyber network solution are clear: to minimise the impact of a cyber-related event on Chubb customers’ business operations and brand reputation.”

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Tim Stapleton, vice president and cyber insurance product manager, Overseas General Insurance at Chubb, added, "We are thrilled to partner with Crawford & Company as part of our new Cyber Enterprise Risk Management solution. Cyber incidents develop quickly and have a number of complex moving parts. It is crucial that our insureds have immediate access to a provider that can help them take control of the situation and respond accordingly. This is a global solution with a local feel. Combined with our risk engineering expertise and on-the-ground underwriting, claims and data breach expertise, this underlines Chubb's commitment to moving the insurance market beyond insurance policies to a complete cyber risk proposition."

About Crawford®

Based in Atlanta, Ga., Crawford & Company (www.crawfordandcompany.com) is the world's largest independent provider of claims management solutions to the risk management and insurance industry as well as self-insured entities, with an expansive global network serving clients in more than 70 countries. The Crawford Solution™ offers comprehensive, integrated claims services, business process outsourcing and consulting services for major product lines including property and casualty claims management, workers compensation claims and medical management, and legal settlement administration. The Company's shares are traded on the NYSE under the symbols CRD-A and CRD-B.



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