

## **UK and Scotland braced for storm Doris** *High winds predicted across large swathes of the country*

Crawford & Company® UK's Glasgow and Manchester-based claims handlers are on high alert in advance of storm Doris making landfall over the country this Thursday (23<sup>rd</sup>).

Storm Doris was officially named on 21 February 2017 and the UK Met Office upgraded its warning from Yellow (be aware) to Amber (be prepared), warning of wind for the period between 0600 and 1800 on Thursday, with very strong gusts expected throughout the day.

The Met Office has warned people to expect gusts across the storm's central area between 60 and 70mph, with isolated parts hitting 80mph. The storm is likely to impact most of England, Wales and southern Scotland, with winds particularly strong across the central belt from Cardigan Bay in the South West, to the Isle of Man and Cumbria in the North West. Central, North East and Eastern England are the other regions most likely to experience the storm's strongest gusts.

This graphic from the UK met office shows the likely path of the storm <https://twitter.com/metoffice/status/833987947020111872>

### **Current Activity**

In preparation for a potential surge in claim notifications, Crawford & Company UK has implemented its surge response protocols, with expanded out of hours support, 24 hours a day, over the weekend.

Adjusters in the field have also been subject to increased roster duties over the coming days, to ensure all instructions can be met within agreed timescales.

### **Expected Activity**

Mark O'Mahony, UK Client Relationships Director at Crawford & Company UK said: "Obviously should the storm hit UK shores during the working day, the potential dangers are amplified.

"Crawford will continue to monitor weather systems and make sure that our resources are deployed to handle instructions. The extended out of hours provision in Manchester and Glasgow has been implemented to support insurers 24/7 and we will maintain close contact with our clients throughout the weekend and update the market where appropriate."

**Mark O'Mahony, UK Client Relationships Director**

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#### Related Internet links

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<http://www.metoffice.gov.uk/>  
<http://www.environment-agency.gov.uk/>

*Crawford is not responsible for the content of external Internet sites*

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