



Crawford & Company®
1001 Summit Blvd
Atlanta, GA 30319



Media Contact: Nancy Hamlet
404.300.1918
nancy.hamlet@us.crawco.com

FOR IMMEDIATE RELEASE

CRAWFORD & COMPANY® PROMOTES KIERAN RIGBY TO PRESIDENT OF INTERNATIONAL

ATLANTA (April 11, 2017) – Crawford & Company®, the world’s largest publicly listed independent provider of claims management solutions to insurance companies and self-insured entities, today announced the appointment of Kieran Rigby as president of international, encompassing the United Kingdom, Europe, Asia-Pacific and Latin America regions.

Rigby was previously CEO of GAB Robins UK until Crawford acquired the company in 2014. Since then, Rigby served as CEO Crawford Europe and Latin America. In his new role, he assumes additional responsibility for the Asia-Pacific and United Kingdom regions, and he will serve as a member of Crawford’s Global Executive Management team (GEM).

“I’m confident Kieran is the right person for this role,” said Harsha V. Agadi, president and chief executive officer. “His character promotes both innovation and inspiration, and with his proven track record of leadership and success, I believe he’ll continue to grow our company and build for the future. I look forward to the new ideas and fresh focus he’ll bring to Crawford’s leadership team.”

Rigby, who will be based in London, will report directly to Andrew Robinson, global chief operating officer, and will be responsible for growing the business, continuing to strengthen Crawford’s global capabilities and realigning the company’s operating model for further efficiency and profitability across the company’s international businesses.

“Crawford’s global presence, strength and breadth of capabilities is unmatched by others in the marketplace,” Robinson said. “We are excited to have Kieran lead, grow and further develop our operations, as well as pursue new and innovative ways to serve our clients. I look forward to working with Kieran as we realize these ambitions.”

Rigby’s appointment follows the resignation of Ian V. Muress, CEO international, after 16 years of dedicated and loyal service to the company.

“We would like to thank Ian for the contribution he has made to the business and for his commitment to our clients,” said Agadi. “We wish him well as he moves to the next stage of his career.”

“It is a great honor to be given this opportunity,” said Rigby. “This is an exciting time for Crawford & Company. It is also a time to critically examine all parts of our operations to grow our revenue and presence in the marketplace – a marketplace that is rapidly changing and requiring our constant innovation.”

Throughout his career, Rigby has served in senior leadership positions in claims and loss adjusting, and he’s also active in the industry, holding excellent professional qualifications, including Fellow of the Chartered Insurance Institute, Chartered Insurance Practitioner, Fellow of Chartered Institute of Loss Adjusters and past president of the Federation of European Loss Adjusting Associations.

About Crawford®

Based in Atlanta, Crawford & Company (NYSE: CRD-A and CRD-B) is the world's largest publicly listed independent provider of claims management solutions to insurance companies and self-insured entities with an expansive global network serving clients in more than 70 countries. The Crawford Solution® offers comprehensive, integrated claims services, business process outsourcing and consulting services for major product lines including property and casualty claims management, workers' compensation claims and medical management, and legal settlement administration. More information is available at www.crawfordandcompany.com.

###