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FOR IMMEDIATE RELEASE

Crawford & Company® UK announces senior forensic appointment Edward Leighton appointed Forensic Accounting Services Director

LONDON (12 July 2018) – Crawford & Company® (NYSE: CRD-A and CRD-B), the world's largest publicly listed independent provider of claims management solutions to insurance companies and self-insured entities, has announced the appointment of Edward Leighton as forensic accounting services director in the Crawford Forensic Accounting Services (CFAS) team. CFAS is a part of Crawford Global Technical Services® (GTS®).

The announcement follows the appointment of Frederique Hardy as Director of CFAS in January and forms part of a broader move to expand the overall service scope, size and reach of the division. Crawford is committed to growing its forensic capabilities both in the UK and globally in response to increasing client demand for such services.

Leighton brings extensive expertise across all aspects of forensic accounting, with considerable experience in dealing with product recall incidents and working on complex global losses. He has worked in the forensic accounting arena for over 26 years and was previously a partner at RGL Forensics, as well as holding senior roles at LBC International Investigative Accounting Inc. (now part of Meaden & Moore).

"Financial losses resulting from insured events can be incredibly complex," explains Alister Jupp, UK Head of GTS®, "demanding an extensive range of highly specialized expertise to resolve. I am therefore delighted that Edward, who has amassed a vast forensic knowledge across multiple different loss scenarios, is joining the CFAS team. We see significant growth potential for the high-value forensic services that we offer, and we will continue to bolster the expertise and the depth of capabilities within the team to ensure we can capitalize on this."

About Crawford®

Based in Atlanta, Crawford & Company (NYSE: CRD-A and CRD-B) is the world's largest publicly listed independent provider of claims management solutions to insurance companies and self-insured entities with an expansive global network serving clients in more than 70 countries. The Company's two classes of stock are substantially identical, except with respect to voting rights and the Company's ability to pay greater cash dividends on the non-voting Class A Common Stock (CRD-A) than on the voting Class B Common Stock (CRD-B), subject to certain limitations. In addition, with respect to mergers or similar transactions, holders of CRD-A must receive the same type and amount of consideration as holders of CRD-B, unless different consideration is approved by the holders of 75% of CRD-A, voting as a class. More information is available at www.crawfordandcompany.com.

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